**Registration of the Network Partner’s Operational Points of Contact**

for connection to the eBill infrastructure as network partner

Support for the eBill service

The SIX support team is available to network partners during support operation as a single point of contact (SPOC) for all operational questions concerning the eBill service.

Via the SPOC, SIX fields both second-level support requests and malfunction reports as well as general questions from network partners.

Support team

|  |  |
| --- | --- |
| Communication channel |  |
| Phone support | +41 58 399 48 00 |
| E-mail support | [banking-support@six-group.com](mailto:banking-support@six-group.com) |
| Address | SIX BBS Ltd eBill & Direct Debit Support Hardturmstrasse 201 Postfach CH-8021 Zurich |

The network partner’s operational points of contact

The network partner ensures that the points of contact listed below are correct at all times.

Main point of contact (MPoC)

|  |  |  |
| --- | --- | --- |
| Company name |  | |
| First name |  | |
| Last name |  | |
| Street address |  | |
| Postcode / Place |  |  |
| Landline phone no. |  | |
| Mobile phone no. |  | |
| E-mail address |  | |

Deputy

|  |  |  |
| --- | --- | --- |
| Company name |  | |
| First name |  | |
| Last name |  | |
| Street address |  | |
| Postcode / Place |  |  |
| Landline phone no. |  | |
| Mobile phone no. |  | |
| E-mail address |  | |

Service Operations

|  |  |  |
| --- | --- | --- |
| Company name |  | |
| First name |  | |
| Last name |  | |
| Street address |  | |
| Postcode / Place |  |  |
| Landline phone no. |  | |
| Mobile phone no. |  | |
| E-mail address |  | |

Deputy

|  |  |  |
| --- | --- | --- |
| Company name |  | |
| First name |  | |
| Last name |  | |
| Street address |  | |
| Postcode / Place |  |  |
| Landline phone no. |  | |
| Mobile phone no. |  | |
| E-mail address |  | |

Support employees

|  |  |
| --- | --- |
| Company name |  |
| First name |  |
| Last name |  |
| Landline phone no. |  |
| E-mail address |  |

|  |  |
| --- | --- |
| Company name |  |
| First name |  |
| Last name |  |
| Landline phone no. |  |
| E-mail address |  |

|  |  |
| --- | --- |
| Company name |  |
| First name |  |
| Last name |  |
| Landline phone no. |  |
| E-mail address |  |

|  |  |
| --- | --- |
| Company name |  |
| First name |  |
| Last name |  |
| Landline phone no. |  |
| E-mail address |  |

Place and date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signature  
of the MPoC \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name(s) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_