



eBill Privacy Statement for Network Partners and Invoice Issuers

What is the purpose of this Privacy Statement?

Our Data Privacy Statement explains how and why SIX BBS Ltd processes personal data in conjunction with the eBill service (hereinafter referred to as “**eBill**”). It applies to all natural persons who use eBill as invoice issuers or are mentioned in conjunction with eBill within the scope of their employment with an eBill invoice issuer (hereinafter referred to as “**invoice issuer**”) or on their behalf or within the scope of their employment with a network partner.

Who is responsible?

The controller responsible for personal data is:

SIX BBS Ltd
Hardturmstrasse 201
8021 Zurich
Switzerland

hereinafter referred to as “**SIX**” or “**we/us**”.

Why do we process personal data?

Your personal data will be processed by us if you are mentioned in eBill, e.g. as part of a business case

We process your personal data for the following reasons:

- In order to provide eBill services, including the communication required for this purpose.
- To perform analysis for the purpose of improving eBill services.
- To provide eBill support.
- To comply with legal requirements.
- To exercise legitimate interests, e.g. to establish, exercise and defend legal claims, both to protect our rights, property and safety and those of our customers, business partners and other third parties, etc.
- For other reasons related to eBill.

What types of personal data is involved?

The personal data we process is typically limited to basic information on individuals. This data generally includes name (display name and legal name), credit account, address, email address of contact point, phone number of contact point, and UID. Furthermore, the PDF invoices submitted by the invoice issuer and thus the personal data found in the invoice are stored.

Where do we obtain this personal data?

We receive this data from the network partners, as the respective transmitter of the eBill business cases of the invoice issuer. We may also receive personal data from affiliated financial institutions by means of a payment release note.

To whom do we disclose personal data?

Personal data may be disclosed to the following:

- Other legal entities of SIX Group Ltd or its subsidiaries ("**SIX Group Ltd**") in the context of disruptions and problem resolution, contracting, service delivery and settlement inquiries, eBill enhancements and improvements, compliance inquiries, and customer support in general.
- Financial institutions of the invoice recipients within the scope of eBill operations.
- The competent law enforcement or tax authorities and other competent authorities.
- Auditors or consulted legal advisors of SIX Group Ltd.
- SIX Group Ltd technology suppliers in the context of eliminating operational breakdowns and providing support.
- Other persons to whom disclosure is contractually or legally required.

Where do we transfer personal data?

Personal data may be transferred to other legal entities of SIX Group Ltd, to financial institutions participating in eBill and to involved service providers of SIX within Switzerland and the European Economic Area (EEA), as well as to competent law enforcement or tax authorities and to other competent authorities or courts.

Currently, eBill has Network Partners located and operating in Germany and Liechtenstein. Personal Data is thus exchanged, in the normal course of business, between Switzerland and Germany or Liechtenstein.

How long do we store personal data?

SIX stores personal data within eBill only as long as necessary to fulfill the purpose for which it was collected or to comply with legal or regulatory requirements.

What rights do you have in relation to personal data?

You have the right to instruct us to: (i) provide you with a copy of the personal data held about you; (ii) correct your inaccurate data; (iii) delete your data; or (iv) restrict the processing of your data. These rights may be restricted in some cases; for example, where we are required to process your personal data by law. Finally, you can revoke any consent you have given us for data

processing within the framework of eBill at any time by declaring this to our data protection officer in writing or by email.

To exercise these rights or if you have questions about how we process your personal data, please contact us using the contact details provided below. You can also contact the data protection authority responsible for you or the one in whose jurisdiction a suspected violation of data protection law is alleged to have occurred.

Updates to this Privacy Statement

This privacy statement was last updated on 18 August 2023. Future updates may be required as a result of changes in the legal and technical basis as well as in business development.

How to contact us

To exercise your rights with respect to personal data protection, please use [this link](#).

You may also address any queries to:

Data Protection Officer
SIX Group Services Ltd.
Hardturmstrasse 201
8005 Zurich, Switzerland
e-mail: dataprotection@six-group.com

SIX BBS Ltd
Hardturmstrasse 201
P. O. Box
8021 Zurich

www.six-group.com/banking-services
www.ebill.ch

Support queries

T +41 58 399 4800
banking-support@six-group.com
Monday to Friday, 8:00 a.m. to 12:00 noon and 1:00 p.m. to 5:00 p.m.
(except on national and cantonal holidays)