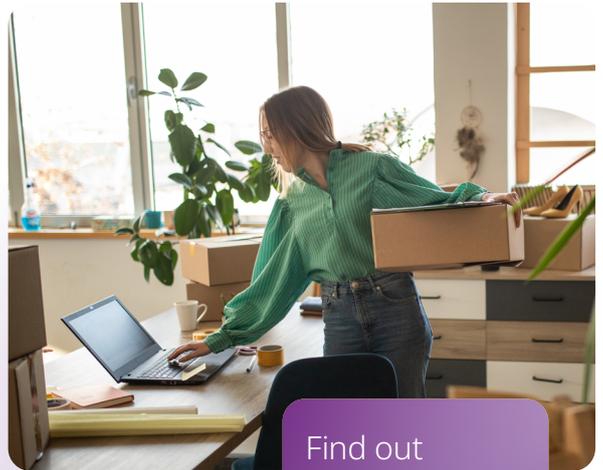




eBill E-Commerce  
in the Online Shop

## Three Scenarios at a Glance



Find out  
more at  
[ebill.ch](https://ebill.ch)



The following three examples show what an order with the eBill payment method would look like in your online shop.

Your customer enters the e-mail address along with the billing and delivery address during the check-out process in the online shop. The information entered is used to query the eBill e-mail address via the network partner (look-up). This function may also be used by your payment service provider (PSP). Depending on the result of the query, this leads to

scenarios 1 to 3. Following successful registration, the eBill invoice will be sent with the first online order. Further information on the various registration procedures can be found in the factsheet "[Overview of Registration Types](#)".

### Scenario 1: Query of eBill e-mail address was successful

**ONLINE SHOP** 👤

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**Your order**

<p><b>Delivery</b></p> <p>Mario Biletto Musterstrasse 42 8385 Billingen</p>	<p><b>Shipping option</b></p> <p>Standard</p> <p style="text-align: right;"><a href="#">EDIT</a></p>
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<p><b>Payment by</b></p> <p><input type="radio"/> Debit card <span style="float: right;">■ ■ ■ ■</span></p> <p><input type="radio"/> Credit card <span style="float: right;">■ ■ ■ ■</span></p> <p><input checked="" type="radio"/> <b>eBill</b> You will receive your invoice at your eBill account <a href="mailto:mario.biletto@ebill.ch">mario.biletto@ebill.ch</a> <span style="float: right;"><b>eBill</b></span></p> <p><input type="radio"/> TWINT <span style="float: right;">■</span></p> <p><input type="radio"/> Payment method <span style="float: right;">■</span></p>	<p><b>Shopping basket</b></p> <table border="0" style="width: 100%;"> <tr> <td>Generic Soft Towels</td> <td style="text-align: right;">140.00</td> </tr> <tr> <td>Licensed Granite Mouse</td> <td style="text-align: right;">17.80</td> </tr> <tr> <td>Refined Fresh Soap</td> <td style="text-align: right;">32.17</td> </tr> </table> <p><b>Invoice amount</b> incl. VAT <span style="float: right;"><b>CHF 189.97</b></span></p> <p style="text-align: center; background-color: #4a4a8a; color: white; padding: 5px; width: fit-content; margin: 0 auto;"><b>BUY NOW</b></p>	Generic Soft Towels	140.00	Licensed Granite Mouse	17.80	Refined Fresh Soap	32.17
Generic Soft Towels	140.00						
Licensed Granite Mouse	17.80						
Refined Fresh Soap	32.17						

The query of the eBill e-mail address was successful. After the customer confirms the purchase by clicking on "Buy now", you or your PSP send the invoice to your network partner, who enters the invoice into eBill. The customer receives the invoice in eBill and can immediately approve it for payment.

## Scenario 2: Query of eBill e-mail address was unsuccessful

ONLINE SHOP 

**Your order**

**Delivery**

Mario Biletto  
Musterstrasse 42  
8385 Billingen

**Shipping option**

Standard

[EDIT](#)

**Payment by**

Debit card 

Credit card 

**eBill** eBill

Please enter your email address registered in eBill so that we can send you your invoice via eBill

Email address (eBill user account)

You don't have an eBill account yet? [Register here](#)

TWINT 

Payment method 

**Shopping basket**

Generic Soft Towels	140.00
Licensed Granite Mouse	17.80
Refined Fresh Soap	32.17
<b>Invoice amount incl. VAT</b>	<b>CHF 189.97</b>

**Step 1:** If the query of the previously entered eBill e-mail address was not successful, the customer has the option of entering a different eBill e-mail address.

The reasons for an “unsuccessful query” could be one of the following:

- Look-up was not enabled
- Use of a different e-mail address in eBill
- No eBill account exists yet

ONLINE SHOP 

**Your order**

**Delivery**

Mario Biletto  
Musterstrasse 42  
8385 Billingen

**Shipping option**

Standard

[EDIT](#)

**Payment by**

Debit card 

Credit card 

**eBill** eBill

Please confirm your email address.

An email has been sent to [mario.biletto@ebill.ch](mailto:mario.biletto@ebill.ch)

Activation code

No email received? [Send again](#)

TWINT 

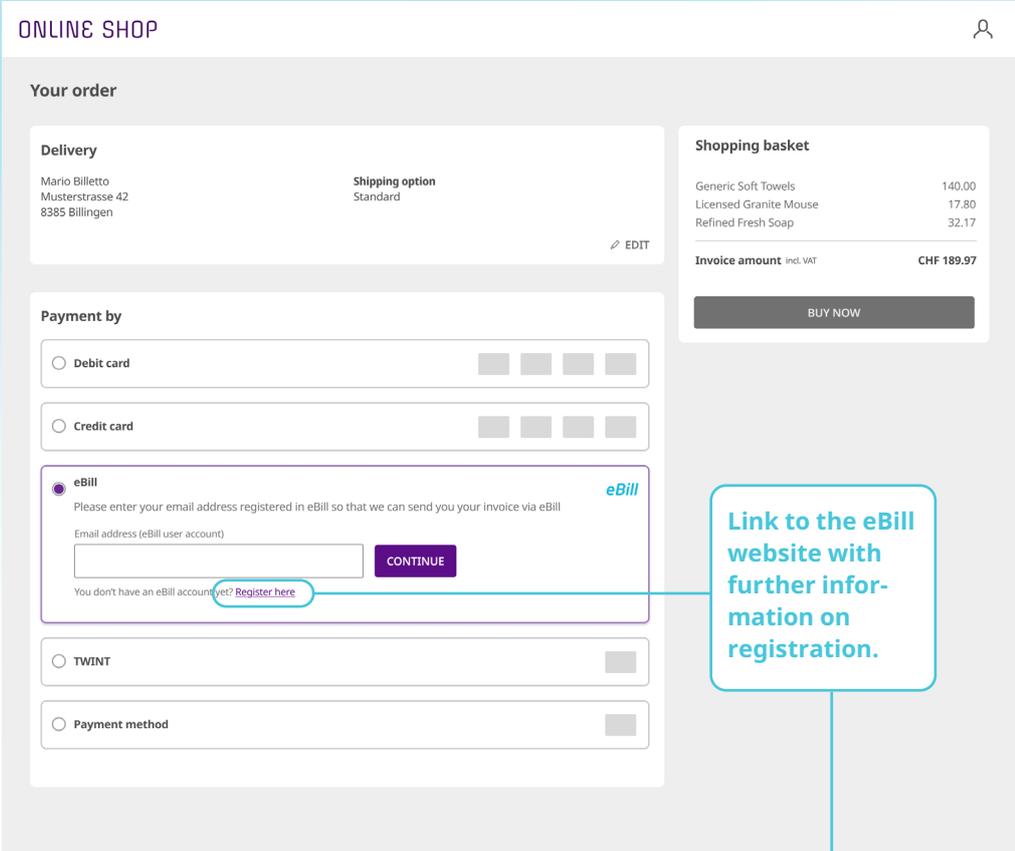
Payment method 

**Shopping basket**

Generic Soft Towels	140.00
Licensed Granite Mouse	17.80
Refined Fresh Soap	32.17
<b>Invoice amount incl. VAT</b>	<b>CHF 189.97</b>

**Step 2:** For security reasons, the newly entered eBill e-mail address must be confirmed by entering an activation code. If the eBill e-mail address entered cannot be found, payment via eBill is currently not possible and alternative means of payment must be displayed to the customer.

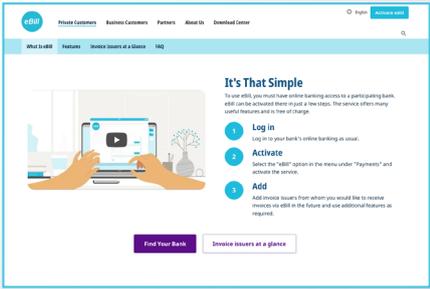
### Scenario 3: The customer does not yet have an eBill account



The query of the eBill e-mail address was unsuccessful because the customer is not yet registered for eBill. The "Register here" link will redirect the customer to the ebill.ch website with further information on registration.

In this scenario, too, payment via eBill is not possible at this time and alternative means of payment must be displayed to the customer.

New tab opens



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